Lisa Doe,

Johnson & Hanson.

March, 18 2000

Mr.Leo Karensky,

Managing Director,

SKY Solutions,

Glasgow, UK

Dear Mr.Karensky,

We, at Johnson & Hanson are delighted to be associated with you. We congratulate you on the launch of your new product.

We regret to inform you that we have not received a copy of your contract with us as was promised by you. We need to see the actual copy to decide on further action regarding your proposal. It will be of immense help if you look into the matter at the earliest. Any further delay from your side will only result in wasting precious time since our course of action depends on the terms mentioned in the contract. Hence we request you to send us a copy at the earliest.

We look forward to your communication. You can call me on 1600 678 for any further clarifications.

Thanks and Regards,

Lisa Doe,

Director.